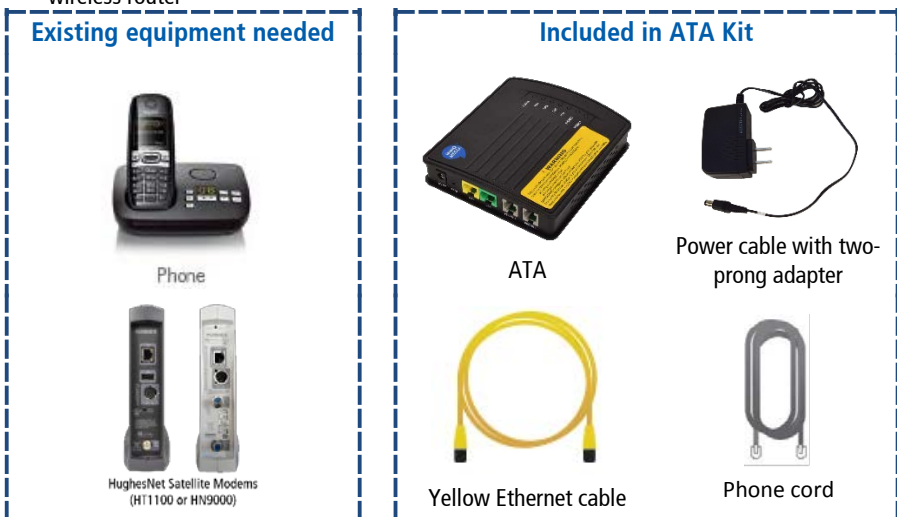


Quick-Start Set-Up Guide – InnoMedia ATA

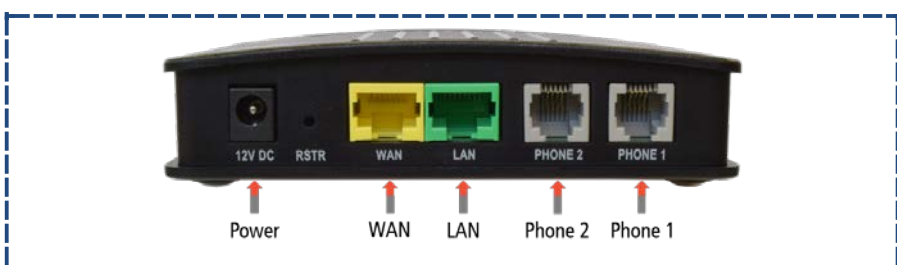
EQUIPMENT

Connecting your HughesNet® Voice equipment is simple and involves the following:

- Analog Telephone Adapter (ATA)
- Power cable with two-prong adapter
- E911 Service WARNING Sticker
- Yellow Ethernet cable
- Phone cord
- Your phone
- Your HughesNet satellite modem
- Your computer or wireless router
- Your existing Ethernet cable—Connects your HughesNet modem to your computer or wireless router



ATA Port Labels



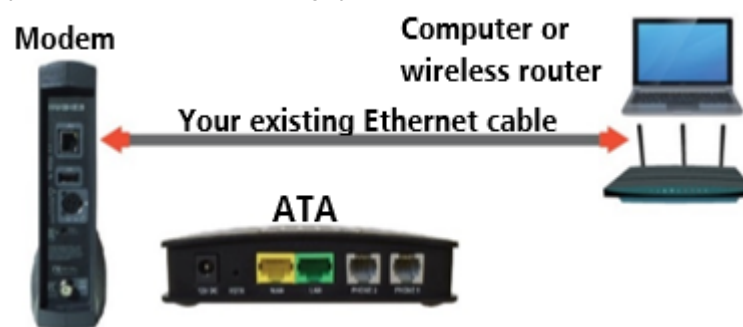
1

SET UP

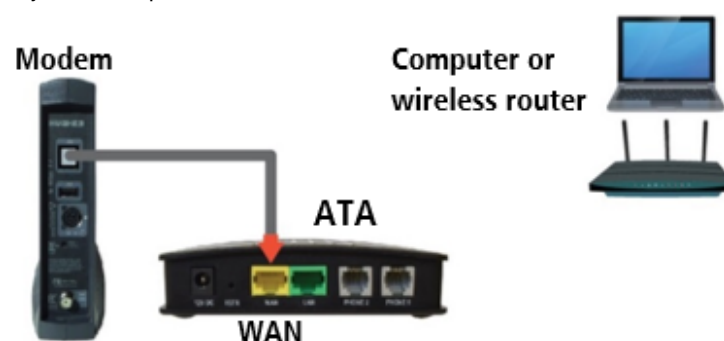
The steps below feature an HT1100 modem, but the steps are the same for an HN9000 model.

This guide requires the SAN and MAC Address of your ATA. The SAN can be found at the top of the homepage of the System Control Center. The MAC Address can be found on the label on the side of the ATA box.

1. Locate your HughesNet satellite modem. For easy identification, the front of the unit has five blue LEDs. A cable connects the modem to your PC or wireless router. Make sure that you can access the Internet through your browser.

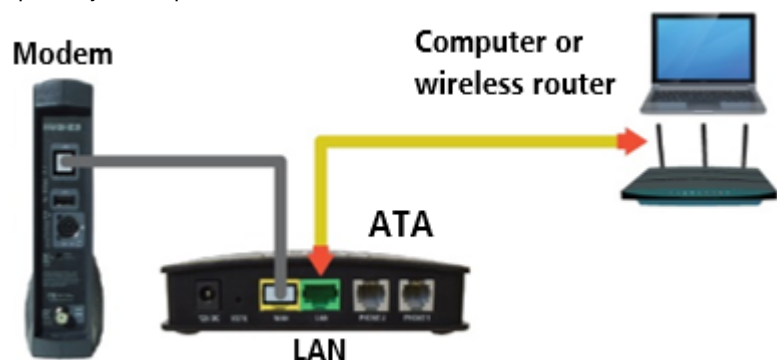


2. The ATA will be connected between the HughesNet modem and your computer or router by the following steps.
3. Disconnect your Ethernet cable from your computer or wireless router and connect it to the yellow WAN port on the ATA.

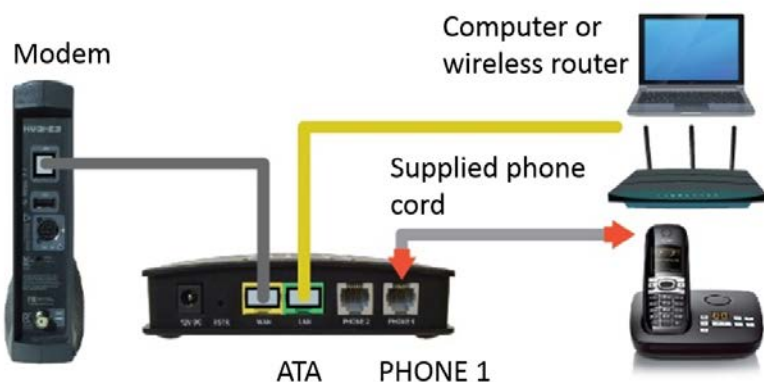


2

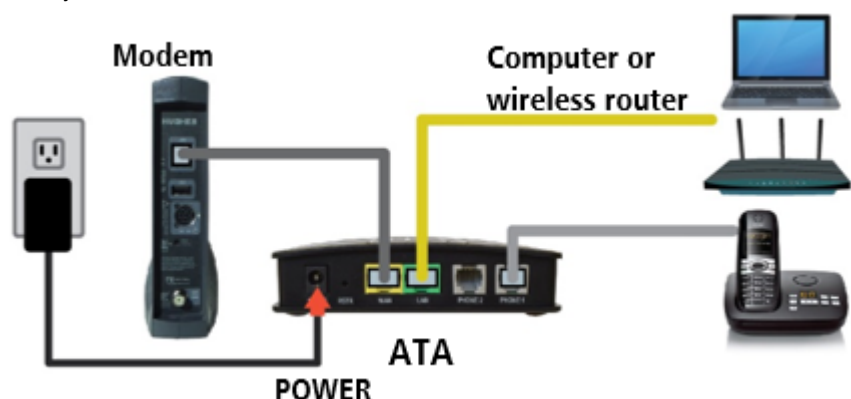
4. Connect supplied yellow Ethernet cable from the green LAN port on the ATA to Ethernet port on your computer or wireless router.



5. Connect phone (using supplied cord) to PHONE 1 port on the ATA
NOTE: Do not connect anything to PHONE 2 port.



6. Confirm that your HughesNet satellite modem is powered up. Connect power cable to DC 5V jack on the ATA.



3

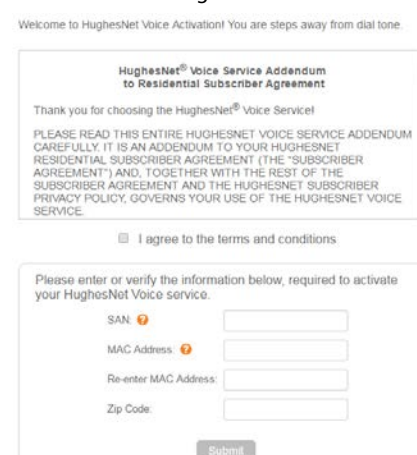
7. Plug the power supply of your ATA into your electrical outlet. The POWER LED should be solid green. The RUN LED should be blinking red. The WAN and LAN LEDs should be solid amber. See image below.



8. Test your connection to the Internet by browsing to a favorite Web page. Your connections are now complete.

ACTIVATION

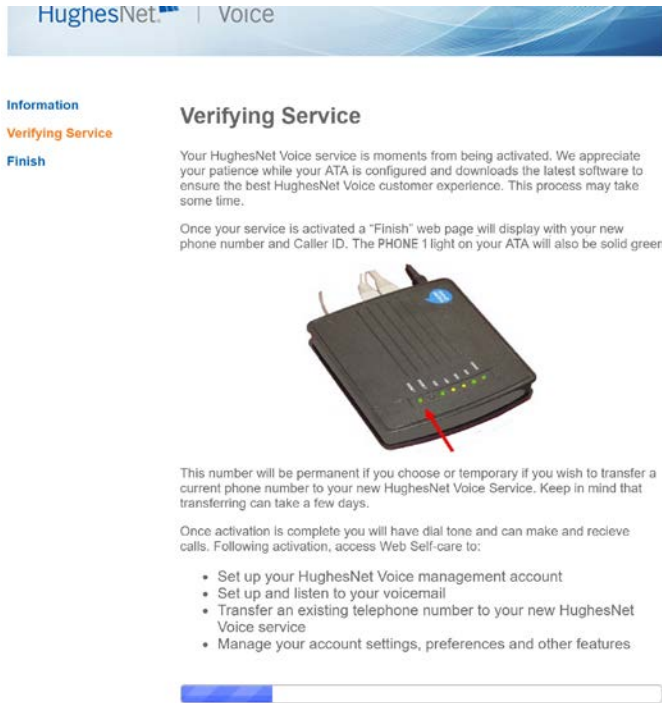
9. Visit our Activation Web site at <http://voice.hughesnet.com/>
10. You will be presented with the following screen.



Review the Terms & Conditions and click on the box to indicate that you agree. Next, enter the SAN, MAC Address of your ATA, and Zip Code at your Installation Address. Click on Submit, and follow the instructions to complete your activation.

4

11. You will be presented with the following screen. Verification can take up to 15 minutes, depending on quality of your connection.




HughesNet | Voice

Verifying Service

Your HughesNet Voice service is moments from being activated. We appreciate your patience while your ATA is configured and downloads the latest software to ensure the best HughesNet Voice customer experience. This process may take some time.

Once your service is activated a "Finish" web page will display with your new phone number and Caller ID. The PHONE 1 light on your ATA will also be solid green.

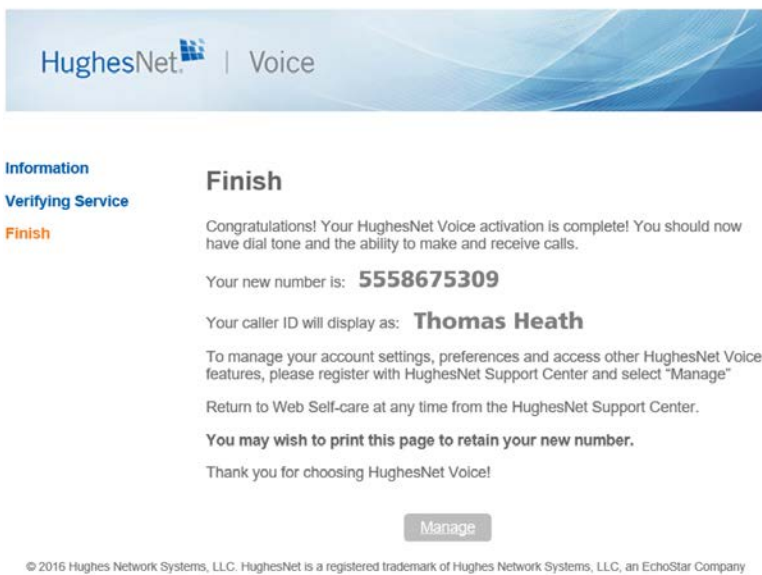


This number will be permanent if you choose or temporary if you wish to transfer a current phone number to your new HughesNet Voice Service. Keep in mind that transferring can take a few days.

Once activation is complete you will have dial tone and can make and receive calls. Following activation, access Web Self-care to:

- Set up your HughesNet Voice management account
- Set up and listen to your voicemail
- Transfer an existing telephone number to your new HughesNet Voice service
- Manage your account settings, preferences and other features

12. Once service is verified, you will then be presented with the following page. You will see the phone number and Caller ID assigned to you on completion. Make a note of it.



HughesNet | Voice

Finish

Congratulations! Your HughesNet Voice activation is complete! You should now have dial tone and the ability to make and receive calls.

Your new number is: **5558675309**

Your caller ID will display as: **Thomas Heath**

To manage your account settings, preferences and access other HughesNet Voice features, please register with HughesNet Support Center and select "Manage"

Return to Web Self-care at any time from the HughesNet Support Center.

You may wish to print this page to retain your new number.

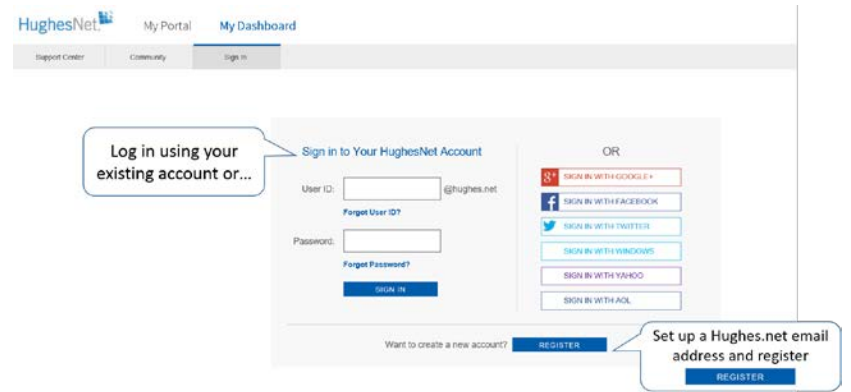
Thank you for choosing HughesNet Voice!

[Manage](#)

© 2016 Hughes Network Systems, LLC. HughesNet is a registered trademark of Hughes Network Systems, LLC, an EchoStar Company

5

13. After successful activation, the POWER, RUN, PHONE 1, and VOIP LED lights should be solid green. The WAN and LAN LED lights should be a flickering amber color. Click on the "Manage" link at the bottom of the page to go to the Support Center to register for Web Self Care.
14. If you are new to the Support Center, you will need to register using an existing email account such as Yahoo, Google, Windows Live, or AOL, or your existing HughesNet email account if you have one. Or you can create a new Hughes.net email account and sign up using that email address.



HughesNet | My Portal | My Dashboard

Support Center | Community | Sign In

Log in using your existing account or...

Sign in to Your HughesNet Account

User ID:

Forgot User ID?

Password:

Forgot Password?

[Click In](#)

OR

[SIGN IN WITH GOOGLE](#)

[SIGN IN WITH FACEBOOK](#)

[SIGN IN WITH TWITTER](#)

[SIGN IN WITH WINDOWS](#)

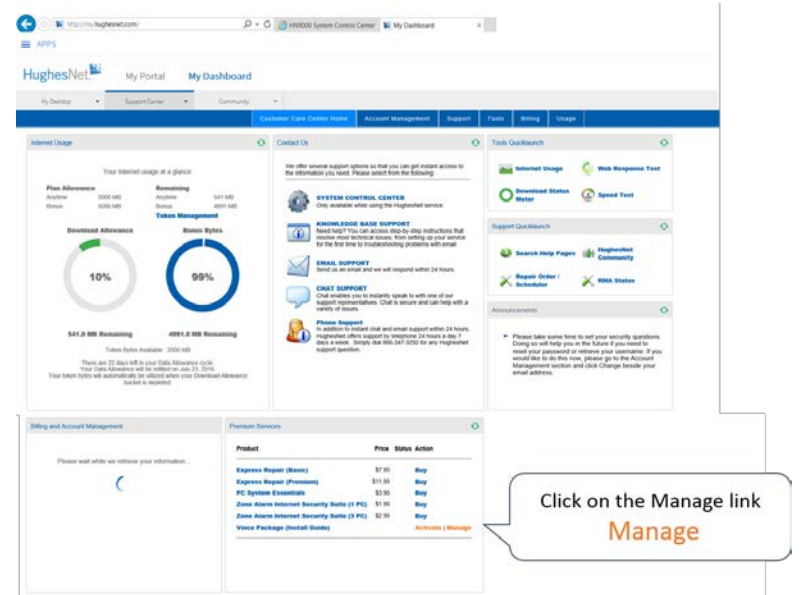
[SIGN IN WITH YAHOO](#)

[SIGN IN WITH AOL](#)

Want to create a new account? [REGISTER](#)

Set up a Hughes.net email address and register [REGISTER](#)

15. Once you're logged in to the Support Center page, scroll down to the Premium Services section at the bottom of the page. Look for "Voice Package," and click Manage.



HughesNet | My Portal | My Dashboard

Support Center | Community | Sign In

Account Management | Support | Tools | Billing | Usage

Account Usage | Contact Us | Thank You Search

Account Usage: 100% Remaining

System Control Center

Knowledge Base Support

Chat Support

Phone Support

Setting and Account Management

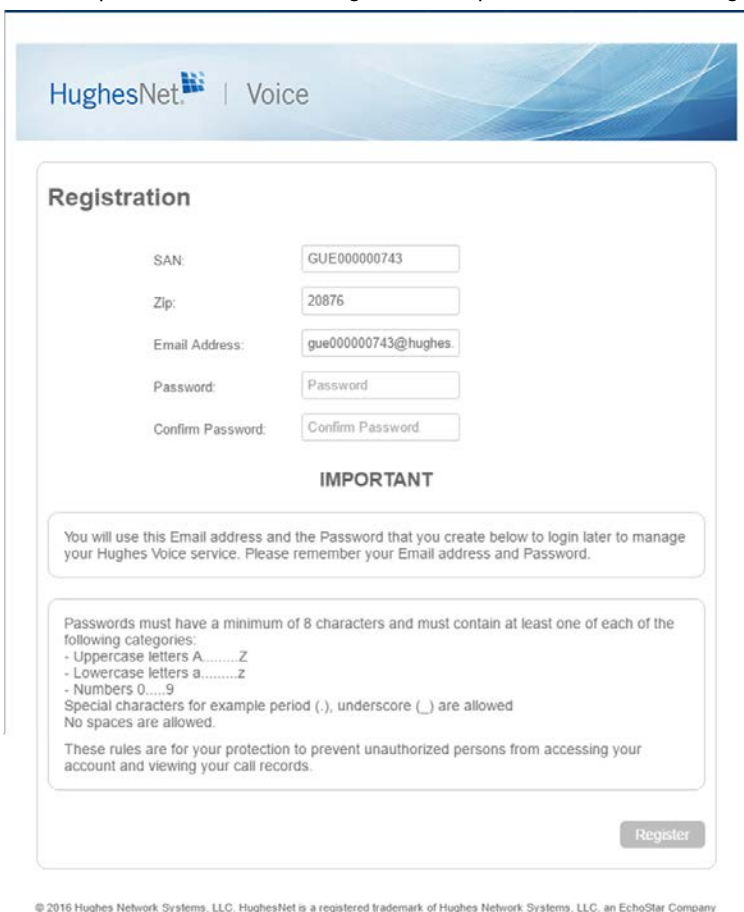
Premium Services

Product	Price	Status	Action
Express Register (Basic)	\$7.00	Buy	
Express Register (Premium)	\$11.00	Buy	
PG Enhanced Protection	\$1.00	Buy	
Zone Alarm Internet Security Suite (1 PC)	\$1.00	Buy	
Zone Alarm Internet Security Suite (2 PC)	\$1.00	Buy	
Voice Package (Standard Service)		Activate / Manage	

Click on the Manage link **Manage**

6

16. You will be presented with the following screen. Complete the fields and click Register.



HughesNet | Voice

Registration

SAN:

Zip:

Email Address:

Password:

Confirm Password:

IMPORTANT

You will use this Email address and the Password that you create below to login later to manage your Hughes Voice service. Please remember your Email address and Password.

Passwords must have a minimum of 8 characters and must contain at least one of each of the following categories:

- Uppercase letters A.....Z
- Lowercase letters a.....z
- Numbers 0.....9

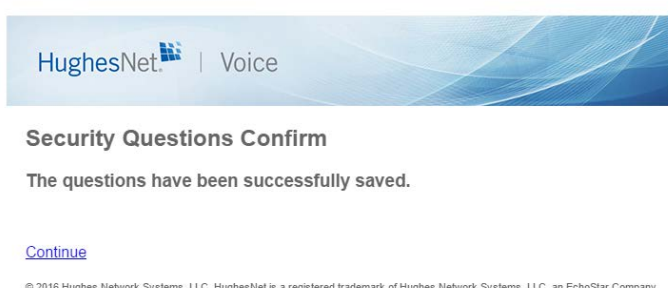
Special characters for example period (.), underscore (_) are allowed
No spaces are allowed.

These rules are for your protection to prevent unauthorized persons from accessing your account and viewing your call records.

[Register](#)

© 2016 Hughes Network Systems, LLC. HughesNet is a registered trademark of Hughes Network Systems, LLC, an EchoStar Company

17. You will then be met with the Security Questions page. Choose questions and answers that are meaningful to you so that they can be remembered. Click Save.
18. Click Continue on the "Security Questions Confirm" page.



HughesNet | Voice

Security Questions Confirm

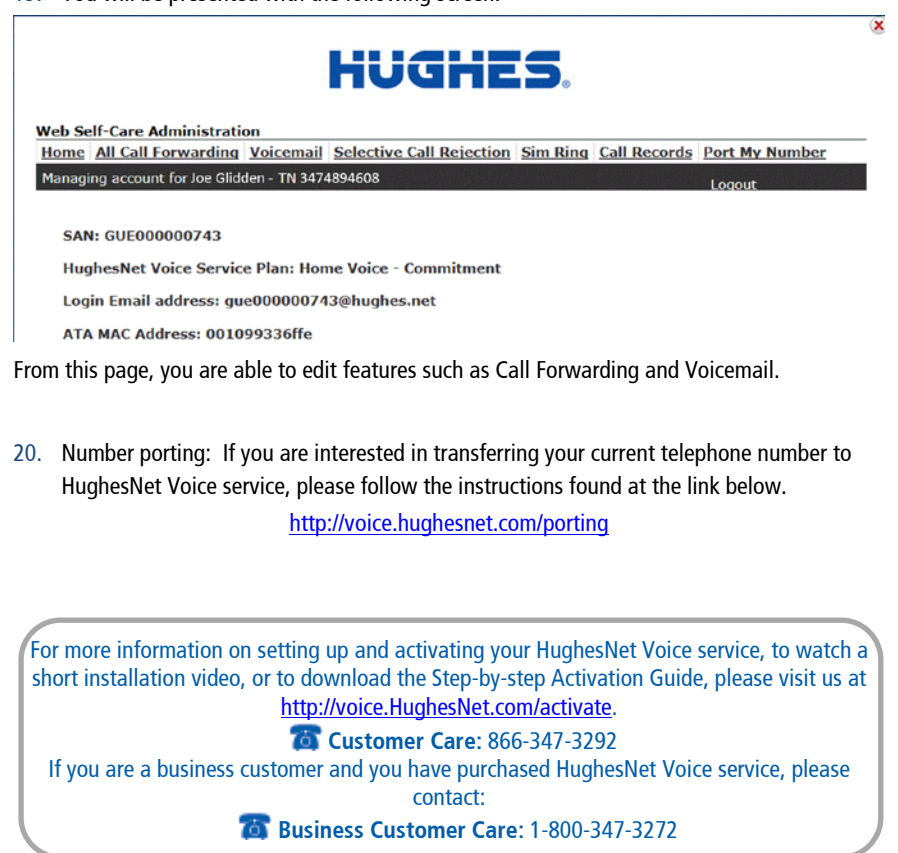
The questions have been successfully saved.

[Continue](#)

© 2016 Hughes Network Systems, LLC. HughesNet is a registered trademark of Hughes Network Systems, LLC, an EchoStar Company

7

19. You will be presented with the following screen.



HUGHES

Web Self-Care Administration

[Home](#) | [All Call Forwarding](#) | [Voicemail](#) | [Selective Call Rejection](#) | [Sim Ring](#) | [Call Records](#) | [Port My Number](#)

Managing account for Joe Glidden - TN 3474894608 [Logout](#)

SAN: GUE000000743

HughesNet Voice Service Plan: Home Voice - Commitment

Login Email address: gue000000743@hughes.net

ATA MAC Address: 001099336ffe

From this page, you are able to edit features such as Call Forwarding and Voicemail.

20. Number porting: If you are interested in transferring your current telephone number to HughesNet Voice service, please follow the instructions found at the link below.

<http://voice.hughesnet.com/porting>

For more information on setting up and activating your HughesNet Voice service, to watch a short installation video, or to download the Step-by-step Activation Guide, please visit us at <http://voice.HughesNet.com/activate>.

Customer Care: 866-347-3292

If you are a business customer and you have purchased HughesNet Voice service, please contact:

Business Customer Care: 1-800-347-3272

© 2016 Hughes Network Systems, LLC. HUGHES, Hughes Network Systems, and HughesNet are registered trademarks of Hughes Network Systems, LLC, an EchoStar Company. All other trademarks are the property of their respective owners. All rights reserved. This publication and its contents are proprietary to Hughes Network Systems, LLC. No part of this publication may be reproduced in any form or by any means without the written permission of Hughes Network Systems, LLC, 11717 Exploration Lane, Germantown, Maryland 20876.

Hughes Network Systems, LLC has made every effort to ensure the correctness and completeness of the material in this document. Hughes Network Systems, LLC shall not be liable for errors contained herein. The information in this document is subject to change without notice. Hughes Network Systems, LLC makes no warranty of any kind with regard to this material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.

8